

Involving older people

Points raised during cafe conversation:

- Hold 1 council meeting in the afternoon a year because pensioners tend not to turn up if meetings are held late
- Have themed meetings for older people
- Councillors not listening enough; councillors must listen to one person at a time
- Look at holding meetings at Swanmead Estate
- Cater more for people with disabilities – including wheelchair users
- Improve transport arrangements, to allow people to get to and from meetings
- Have meetings at Housing Neighbourhood Offices, to encourage people who would not otherwise attend because meeting venue is too far a distance to travel
- Meeting venues should be well-known e.g. libraries, tenants association halls, shopping Centres.
- Council could be better at translating languages
- Have a trained facilitator at meetings